




1  **8.6** Listen to seven people giving advice and information about social behaviour. Which topic (B) is each person discussing? There may be more than one possible answer.

A

- 1 Aleksander, 39, from Poland
- 2 Mei, 24, from China
- 3 Lee Kuan, 20, from Singapore
- 4 Simone, 28, from the USA
- 5 Rosa, 33, from Peru
- 6 Ramon, 29, from Spain
- 7 Khalid, 24, from Bahrain

B

- a Tips for foreigners about customs and behaviour in your country
- b Advice about going out in your city/country
- c How to behave when you first start dating
- d How young people behave in your country
- e Etiquette for various types of communication (texting, social networking, etc.)

2 Work in pairs. Can you remember what each person said about the topics? Listen again and check.

3 Listen again and tick the phrases you hear in the Useful language box.

## USEFUL LANGUAGE

### a What to do

You should always/definitely ...

Generally speaking, (people ...)

Most Spanish/young people ...

Always remember to ...

It's important / perfectly OK / uncool (to ...)

People expect you to ...

### b What not to do

You should never ...

These days, nobody ...

Nobody cares (about) ...


It might seem strange if you ...

It's not acceptable to ...

# IT'S SHOPPING TIME!



1a work in pairs. Make a list of typical questions that sales assistants ask in shops.

b  Watch the video of two conversations. Were any of your questions from exercise 1 used?

2 Watch again and complete the table.

	Conversation 1	Conversation 2
Product		
Product code/Brand name		
Cost		
Delivery cost		
Address		
Pay by ...		
Other useful information		

**3a** Match the sentences in A with the responses in B.


**A**

- 1 Can I help at all?
- 2 Do you have these in a size 10?
- 3 How did you get on with those? Did they fit?
- 4 Can I bring them back if they aren't right?
- 5 How would you like to pay?
- 6 I'm trying to place an order on your website, but I'm having some problems.
- 7 Have you got a product code?
- 8 Do I have to pay for delivery?
- 9 Could you confirm the first line of your address?

**B**

- a By debit card, please.
- b I'll have a look for you.
- c Yes. It's 76b Alton Road.
- d Yes, that's fine. Just keep your receipt.
- e That's fine. I can take your order over the phone.
- f No, I'm just looking, thanks.
- g Yes, it's 'I L five nine three nine'.
- h No, you don't. Orders over £25 are delivered free.
- i Yes, they were OK.



**b**  Watch and listen to the key phases to check. Practise saying the questions and answers in pairs.

**4a** Work in pairs. Prepare a conversation about buying one of the things in the box. Use the phrases in exercise 3.

- |                  |                     |
|------------------|---------------------|
| a mobile phone   | a pair of shoes     |
| a coffee machine | a bottle of perfume |
| a puppy          | a gold necklace     |

**1 Match the sentences in A with the sentences in B.**

- | A                                     | B                               |
|---------------------------------------|---------------------------------|
| 1 I'm hungry.                         | a Let's go to a karaoke bar.    |
| 2 I've got a new car.                 | b Let's go home early.          |
| 3 I want to dance a lot this evening. | c Let's stay out late.          |
| 4 I don't want to go home yet.        | d Let's grab a snack.           |
| 5 I'm really tired.                   | e Let's go clubbing.            |
| 6 I want to sing this evening.        | f Let's go driving around town. |

**2 Complete the second sentence so that it means the same as the first.**

- 1a Generally speaking, people shake hands when they meet.  
b It's usual ...
- 2a You should never blow your nose in public.  
b It's considered ...
- 3a People don't normally ask another person's age.  
b It's bad ...
- 4a Most people share the bill.  
b It's normal ...

**3 Cover the word list and write the opposites of the words below.**

- 1 to accept an invitation \_\_\_\_\_
- 2 to go home early \_\_\_\_\_
- 3 to lend \_\_\_\_\_
- 4 a guest \_\_\_\_\_
- 5 good manners \_\_\_\_\_
- 6 cool \_\_\_\_\_

**4 Correct the mistake in each sentence.**

- 1 On our first date, I offered paying.
- 2 He kissed me both cheeks.
- 3 On whole, children here have good manners.
- 4 She insisted paying for the meal.
- 5 Let's have a dinner in a restaurant.
- 6 Did you take home her?
- 7 I always switch my phone on vibrate in meetings.

**1 Match the verbs with the nouns.**

- | A             | B              |
|---------------|----------------|
| 1 recharge    | a the button   |
| 2 scroll down | b the software |
| 3 press       | c the icon     |
| 4 reinstall   | d the menu     |
| 5 touch       | e the battery  |

**2 Circle the odd one out in each group of words.**

- |                     |                  |                    |
|---------------------|------------------|--------------------|
| 1 a cleaner         | a launderette    | a dry cleaner's    |
| 2 a bodyguard       | a freezer        | a personal trainer |
| 3 a boiler          | a cooker         | a plumber          |
| 4 a compass         | a torch          | a GPS navigator    |
| 5 a photocopier     | a vacuum cleaner | a decorator        |
| 6 a laptop          | a dishwasher     | a tablet computer  |
| 7 a battery         | rubber           | plastic            |
| 8 to crash          | to break down    | to switch on       |
| 9 round             | fabric           | rectangular        |
| 10 a digital camera | a freezer        | a dishwasher       |